

Collector Installation

- [On-Boarding the Collector to Cloud](#)

On-Boarding the Collector to Cloud

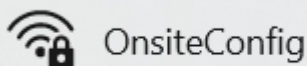
You must create a Home & a Collector in the Cloud Platform before on-boarding a Collector Unit. You will need the Engineer Code from within the Home page & the Device Authentication Code from within the Collector page in the Cloud Platform before On-Boarding.

Tip: If using Ethernet, connect this before applying the network settings, then you can test the ethernet connection immediately when applied. Using ethernet means you can have your laptop connected to both the ethernet network of the care home, and the Wi-Fi configuration network simultaneously in case any changes are required, simplifying installation.

Tip: Onboard the Collector using your own high speed network, this way any issues with the customers network or internet will not hamper the installation of pulling the data and the app dependencies. Its also good practice to ensure and test no issues are evident before installing on the customers network.

Power on Collector using the official power supply supplied, **leave to boot for 3-5 mins.**

Connect your laptop or similar device to the Collectors Wi-Fi network broadcasted as OnsiteConfig, enter the password provided to you by our team.



Open a Web Browser on your laptop or similar device & browse to the IP address <http://192.168.150.1>

Choose between Ethernet or Wi-Fi

Ethernet - Insert the IP Address, Subnet Mask, Gateway, Primary & Secondary DNS & press Save.

Onsite

Ethernet	WiFi
IP Address	
<input type="text"/>	
Subnet Mask	
<input type="text"/>	
Gateway Address	
<input type="text"/>	
Primary DNS	
<input type="text"/>	
Secondary DNS	
<input type="text"/>	
<input type="button" value="Save"/>	

Wi-Fi - Insert the SSID, Password, IP Address, Subnet Mask, Gateway, Primary & Secondary DNS & press Save.

Onsite

Ethernet	WiFi
SSID	
<input type="text"/>	
Password	
<input type="text"/>	
IP Address	
<input type="text"/>	
Subnet Mask	
<input type="text"/>	
Gateway Address	
<input type="text"/>	
Primary DNS	
<input type="text"/>	
Secondary DNS	
<input type="text"/>	

Allow for the network settings to apply for 1 min and then refresh the page.

If you get an error, you should check that the connection to the OnsiteConfig network has automatically reconnected.

Enter the Engineer & Device Authentication Codes to bind the collector to the specific Home created in the Cloud Platform & press Save.

Onsite

Engineer Code:

Device Authentication Code:

Save

Retrieve the Engineer code from the homes page in the Cloud Platform.

Dashboard Groups Homes Scheduled Reports Reseller Preferences Updates Martin Thompson

Manage Nexus House Manage

Nexus House
Created: Thu, Jan 18, 2024 4:35 PM

Engineer Code:
LGKH CYEP

Retrieve the Device Authentication Code from Homes > Manage > Collector in the Cloud Platform

Nursecall
Created: Thu, Jan 18, 2024 4:41 PM

Activation Code:
HRSEYMLZ

Once both codes are entered the Collector will begin to communicate with the cloud site and will start to pull dependencies, configurations & updates.

On a good internet connection this will take on average **10-12 mins** to complete.

Onsite

Loading...



Initial configuration

Once complete you will receive the below success message! Your collector can now start to receive Nursecall alerts and mobile app users will be able to connect!

Onsite

Setup Complete

Your device is ready to configure in the cloud.

Have a wonderful day.

Now this is complete you can read about [accessing OMU](#) for ongoing management of the collector.