

# Collectors

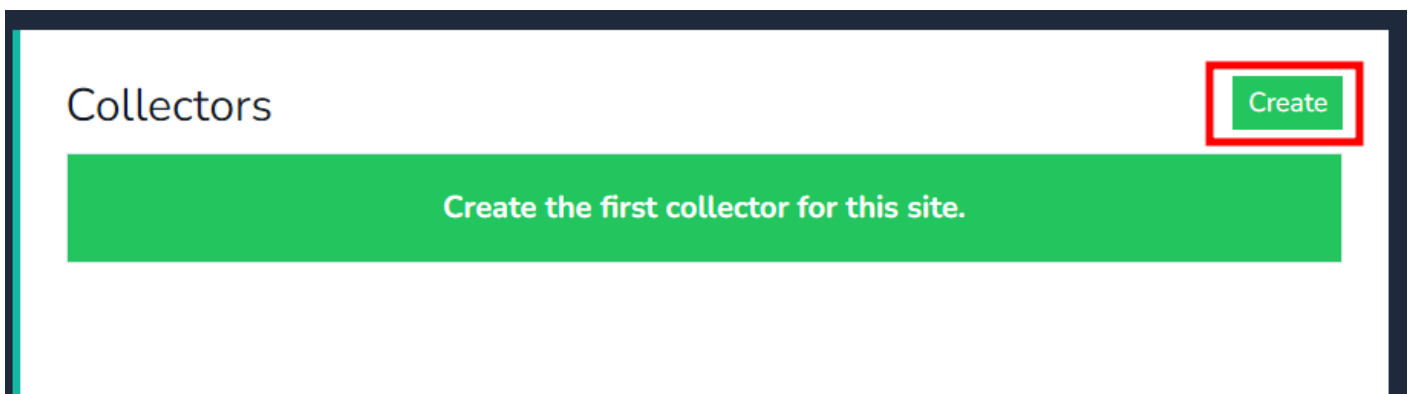
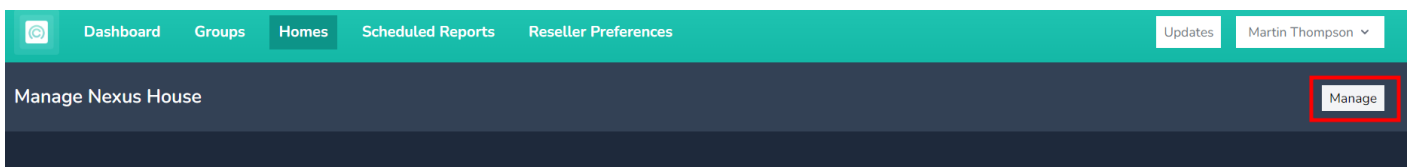
**Collectors** play a crucial role in integrating on-site systems within a care facility. Here are the key points about collectors:

1. **Purpose:** Collectors are responsible for gathering data and alerts from various on-site systems.
2. **Integration:** Currently, integrations with on-site systems are achieved via an **RS232/serial output**.
3. **Configuration:** Familiarity with configuring the on-site system for data output is essential.

By effectively setting up collectors, you ensure seamless communication, accurate reporting, and efficient management of critical information within the care environment.

To manually create a **Collector** for your home, follow these steps:

1. In the **Homes** tab, click on the **Manage** button at the top right of the page.
2. Next, click on the **Create** button
3. Fill in the necessary details:
  - **Name of the Device:** Insert a descriptive name for the collector.
  - **Nursecall System Type:** Select the appropriate type for your system.
  - **Baud Rate Parameters:** Ensure these match the settings of your Nursecall system.
4. Click on **Create** to finalize the collector setup.



Name

Nursecall System

Baud Rate

Number of Data Bits

Stop Bits

Parity

**Create**

**Note:** Once created, a Device Authentication code will be displayed. You'll need this when onboarding the collector.

Manage Nursecall Serial Configuration

**Nursecall** Activation Code: C9K4DL1B

Created: Thu, Jan 18, 2024 5:11 PM

It seems this device has not yet been activated as part of an installation. To proceed you should connect an Onsite Collector using the activation code above.  
The activation code is only made up of uppercase A to Z letters, and numbers between 0 and 9.

Once the physical collector is onboarded, the Device Authentication code will disappear, and the screen will display relevant data:

- o **Created:** The date and time the collector was created.
- o **Activated:** The time the on-site collector was first activated with the cloud site.

- **VPN IP:** The IP address for the internal VPN network (not the on-site collector's IP address).
- **Last VPN Handshake:** The most recent time the on-site collector communicated with the cloud.

Manage Aidcall TSP Serial Configuration

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## Aidcall TSP

Created: Fri, Aug 25, 2023 4:26 PM

Activated: Thu, Sep 21, 2023 10:50 AM

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<b>VPN IP</b>	10.8.0.23	<b>Last VPN Handshake</b>	Thu, Jan 18, 2024 10:34 AM
<b>VPN Host</b>	NexusCare Primary		

Now lets add some [Mobile App Users](#) to the cloud site!

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Revision #22

Created 18 January 2024 16:53:36 by Martin Thompson

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