

Nourish Care

- [Nourish Integration](#)

Nourish Integration

V2 Integration is now released please see below video link to guide you through.

Nourish V2 Integration

V1 Integration

Send Nursecall records in to the Nourish Timeline, once an alert has been completed.

Before starting, request via the Nourish support chat that the resident Integration ID back-end setting is enabled for Nexus Care Integration.

DOB & NHS fields must be populated within each resident timeline.

1. In the cloud platform select Nourish as the software management provider & click on update.
2. Copy the Home Token and provide this to an administrator of the Nourish environment.
3. Within the Nourish resident timeline under general info copy the Integration ID.
4. In cloud select manage room and insert the ID in to the software provider field.
5. Press Update
6. Test an alert

Generate a Home Token in Cloud

Home Information

Name

Nexus House

SLA Target

Time To Reset

Care Management Software Provider

Nourish

Provider Home Token

a09a69a2-dbe0-4a47-bf9c-9d5cc92e8434

Update

Insert the Token in to Nourish

Extensions



MED E-CA



Extension token



Enter the Nexus Care key/token you have been provided for GHM / Nexus Home 1

CANCEL

CONFIRM



MHR



NHS GP CONNECT



NEXUS CARE



Copy Nourish Resident Integration ID

nourish Matty

PROFILE
 CIRCLE OF CARE
 ASSESSMENTS
 TIMELINE
 CARE PLAN
 WARNINGS

General Info >

Address / Room >

ⓘ NHS / CHI No. 0987654321

Integration ID RGhRSEhOTUFBTmdBcE9vWW9Gecndp/Uyq838uENWFAYUpyFgnAD30ibMUOdeAOgh

Integration ID copied in to Cloud

Edit Bedroom 1

Room Name

Zone

Care Provider Room / Resident ID

Nursecall Alert in the Nourish Resident Timeline

nourish Navigate Home

PROFILE
 CIRCLE OF CARE

< Wed 11 Oct >
 All

+ Nursecall Alert 09:49

Alert ID: 395590
 Alert Time: 11/10/2023 - 09:49
 Alert Type: Help
 Alert Device: Demo Room
 Accepted By: Satisha Avelino
 Alerts: 1
 Time to Accept: 3
 Time to Response: 6
 Accept to Response: 3
 Alert Escalated?: No