

Nourish Integration

V2 Integration is now released please see below video link to guide you through.

[Nourish V2 Integration](#)

V1 Integration

Send Nursecall records in to the Nourish Timeline, once an alert has been completed.

Before starting, request via the Nourish support chat that the resident Integration ID back-end setting is enabled for Nexus Care Integration.

DOB & NHS fields must be populated within each resident timeline.

1. In the cloud platform select Nourish as the software management provider & click on update.
2. Copy the Home Token and provide this to an administrator of the Nourish environment.
3. Within the Nourish resident timeline under general info copy the Integration ID.
4. In cloud select manage room and insert the ID in to the software provider field.
5. Press Update
6. Test an alert

Generate a Home Token in Cloud

Home Information

Name

SLA Target

Care Management Software Provider

Provider Home Token

Update

Insert the Token in to Nourish

Extensions

	MED E-CA		<input type="checkbox"/>	▼
	MHR		<input type="checkbox"/>	▼
	NHS GP CONNECT		<input type="checkbox"/>	▼
	NEXUS CARE		<input type="checkbox"/>	▲

Extension token [X]

Enter the Nexus Care key/token you have been provided for GHM / Nexus Home 1

CANCEL CONFIRM

Copy Nourish Resident Integration ID

nourish Matty

PROFILE
 CIRCLE OF CARE
 ASSESSMENTS
 TIMELINE
 CARE PLAN
 WARNINGS

General Info >
 Address / Room >

ⓘ NHS / CHI No. 0987654321
 Integration ID RGRSEhOTUFBTmdBcE9vWW9Gecndp/Uyq838uENWFAYUpyFgnAD30ibMUOdeAOgh

Integration ID copied in to Cloud

Edit Bedroom 1

Room Name

Zone

Care Provider Room / Resident ID

Nursecall Alert in the Nourish Resident Timeline

nourish Navigate Home

PROFILE
 CIRCLE OF CARE

< Wed 11 Oct >
 All

+ Nursecall Alert 09:49

Alert ID: 395590
Alert Time: 11/10/2023 - 09:49
Alert Type: Help
Alert Device: Demo Room
Accepted By: Satisha Avelino
Alerts: 1
Time to Accept: 3
Time to Response: 6
Accept to Response: 3
Alert Escalated?: No

Revision #9

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