

How To Reboot Safely

Rebooting will result in downtime for the customer, and is usually not necessary. This should only be done if advised by the development team or support.

Rebooting using other methods (such as removing and reconnecting power to the collector) may result in data loss.

When you wish to reboot the unit for any reason, you will need to connect to the OnsiteConfig WiFi network and [browse to OMU](#).

From there, head to the system tab and click "Reboot now"

Onsite Management Utility

The screenshot displays the Onsite Management Utility (OMU) interface. At the top, there is a teal navigation bar with three tabs: "Home", "Network Configuration", and "System". The "System" tab is currently selected. Below the navigation bar, there are four main action cards arranged in a 2x2 grid:

- Rebuild Containers:** This will destroy all locally cached data, rebuild the containers, and initiate a full resync. This will take some time to complete. Includes a "Rebuild now" button.
- Reset System:** This will reset all care home data and will prepare the collector for reconfiguration in a new home. Includes a "Reset now" button.
- Reboot System:** This will immediately reboot the system, please give it a few minutes to fully restart. Includes a "Reboot now" button.
- Shutdown System:** This will immediately shut down the collector, you will then need to disconnect and reconnect the power cable in order to boot the collector back up. This should be done before power is ever disconnected. Includes a "Shutdown now" button.

At the bottom left of the interface, there is a section for system information:

- OMU Version:** 1.2
- Release Date:** 26 Nov 2023
- Release Channel:** stable

After this you will be taken to a page to confirm the action by entering the engineer code for this site. Once this is done the unit will reboot shortly.

Onsite Management Utility

Home

Network Configuration

System

Are you sure?

Please enter the engineer code below to confirm, the system will reboot after a short delay.

Proceed

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