

Rebuild Onsite Data

Rebuilding the containers will destroy all existing data local to the device, ensure all app users are logged out if possible. If not, you will need to clear the app cache and data from within the Android settings app.

This process will take a few minutes to complete and the collector will be unusable by the end customer while this takes place.

Data stored in the cloud will be unaffected. Configuration data such as rooms, users, zones etc will be re-synced automatically.

When you wish to rebuild all data stored the unit for any reason (if you suspect corruption that isn't being automatically repaired as expected), you will need to connect to the OnsiteConfig WiFi network and [browse to OMU](#).

From there, head to the system tab and click "Rebuild now"

Onsite Management Utility

The screenshot shows the Onsite Management Utility (OMU) interface. At the top, there is a navigation bar with three tabs: Home, Network Configuration, and System. The System tab is currently selected. Below the navigation bar, there are four main action cards arranged in a 2x2 grid:

- Rebuild Containers:** This will destroy all locally cached data, rebuild the containers, and initiate a full resync. This will take some time to complete. A "Rebuild now" button is located at the bottom right of the card.
- Reset System:** This will reset all care home data and will prepare the collector for reconfiguration in a new home. A "Reset now" button is located at the bottom right of the card.
- Reboot System:** This will immediately reboot the system, please give it a few minutes to fully restart. A "Reboot now" button is located at the bottom right of the card.
- Shutdown System:** This will immediately shut down the collector, you will then need to disconnect and reconnect the power cable in order to boot the collector back up. This should be done before power is ever disconnected. A "Shutdown now" button is located at the bottom right of the card.

At the bottom left of the interface, there is a section for system information:

- OMU Version:** 1.2
- Release Date:** 26 Nov 2023
- Release Channel:** stable

After this you will be taken to a page to confirm the action by entering the engineer code for this site. Once this is done the unit will begin the process. This will take some time.

Onsite Management Utility

Home

Network Configuration

System

Are you sure?

Please enter the engineer code below to confirm, the rebuild will take a few minutes to complete.

Proceed

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